ISC | Healthcare Preparedness & Resiliency Services

Comprehensive Healthcare Preparedness & Resiliency

Hospitals and various healthcare settings such as doctors' offices, surgery centers, nursing homes, and behavioral health facilities play a pivotal role in a community. They provide access to vital medical resources and ensure a high quality of life and health. Recent events have reminded us that, just like other critical community assets, hospital and healthcare facilities are vulnerable to disasters, infectious disease outbreaks, cybersecurity attacks, and other hazard threats that can result in a surge in demand, disrupt normal business operations, and cause potential reputational risk to future growth and opportunity. COVID-19 further reinforced the importance of enhancing the preparedness and resiliency of our hospital and healthcare systems and infrastructure.

INTEGRATED SOLUTIONS CONSULTING

Our Approach to Healthcare Preparedness & Disaster Resiliency

At Integrated Solutions Consulting (ISC), we promote the value of healthcare organizations developing a Comprehensive Emergency Preparedness and Response Program that is not only compliant with Federal and State preparedness program standards but also efficient, effective, and sustainable. This is accomplished by augmenting the expertise of our clients with ISC's healthcare preparedness specialists to deliver value-added, client-focused results and elevating the standards through excellence and innovations.

Every Customized Plan in Compliance with Industry Standards!

✓ CMS Emergency Preparedness Rule -Hospital & EMS

✓ ASPR 2017-2022 HPP Capabilities -Healthcare Coalition(s)

✓ CDC PHEP Capabilities -Public Health

✓ FEMA National Response Framework -ESF 8

✓ National Disaster Recovery Framework -RSF Health & Social Security

ISC'S APPROACH TO HEALTHCARE PREPAREDNESS

ISC has been providing emergency management consulting and disaster recovery services to hospitals since 2005. ISC recognizes the importance of disaster preparedness, and our innovative solutions will ensure effective response and recovery following a public health emergency or disaster. The ISC team is well versed in the Office of the Assistant Secretary for Preparedness and Response (ASPR) Healthcare Preparedness Capabilities. ISC developed a web-based capability assessment module based on the HPP capabilities to standardize, integrate, and share planning across healthcare systems for state and local use. The advanced customization and facilitation provided an increase in plan quality and compliance, resulting in the overall increased preparedness status throughout each healthcare system and coalition. In addition, ISC developed a Hazard Vulnerability Assessment tool that assists hospital coalitions in developing a regional common operational picture, as well as a statewide understanding of hospital hazards, vulnerabilities, and levels of preparedness.

EMERGENCY PREPAREDNESS SERVICES:

CMC & ASPR Compliance
PHEP Capability Assessments
Point of Dispensing Standards
Medical Countermeasures Distribution & Dispensing
Strategic National Stockpile
Business Continuity
Disaster Planning
Training
HSEEP Compliant Exercises
After-Action Reports

RESPONSE SERVICES:

Crisis Communication Strategies
Reputational Risk Management Consulting

DISASTER RECOVERY SERVICES:

Damage Assessments
FEMA Disaster Assistance Programs
Insurance Adjusting

HAZARD MITIGATION SERVICES:

Vulnerability & Risk Assessments
Section 404/406 Technical Services
Benefit-Cost Analysis

Top Supplier Performance Rating

dun & bradstreet

97.1%

Successful Performance

ISC's Track Record of Performance

From SARS to H1N1 to Ebola and now COVID-19, ISC has been proud to serve our hospital and healthcare partners when they need it most and deliver solutions that are recognized as industry best practices. We believe that our diverse portfolio of preparedness projects, as well as the opportunity to provide service to such a diverse client base, is a testimony of our pursuit for excellence and exceptional client service with every project engagement.

Our Innovations in
Comprehensive Healthcare Emergency Preparedness

At ISC, we understand that the success of a community's healthcare and hospital network is dependent on its ability to plan, train, and exercise; collaborate with important community stakeholders, share this information in a secured manner across the healthcare network, and maintain compliance with the increasing federal regulatory requirements and guidance.

For this reason, ISC created The Odysseus Enterprise System (OES). The OES is a complete platform of independent but integrated web-based tools that are designed to help organizations effectively manage their comprehensive emergency preparedness programs and expedite recovery when disaster strikes.

ODYSSEUS™

Odysseus™ is the industry's most powerful and intuitive comprehensive program management and planning system. A complete platform of independent but integrated web-based tools designed to alleviate the burden on planning and preparedness professionals, OES means you can more effectively manage the comprehensive cycle of preparation, response, recovery, and mitigation.

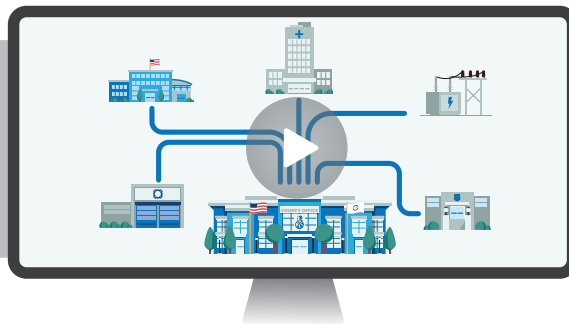|	
Knowledge Management System	Cutting-edge technology that allows you to develop, share, and maintain preparedness programs, plans, policies, and guidance.
Compliance & Performance Metrics	Program that offers users data-driven assessments that systematically evaluate compliance and performance.
Assessment & Analysis System	Generate customized assessments that can be used to evaluate and track performance and progress of programs and initiatives.
Computer-Based Training System	Ready-to-use or customized computer-based training modules to aid in your organization's knowledge transfer and retention.
Grant Management Tool	Ready-to-use or customized grant management system that tracks, administers, and reports funding.

Click here to see our latest Odysseus video!

Click here to see how hospitals & healthcare providers are using the OES!